

Repair and a way forward

Chapter 12

Keep the person harmed in view. Repair can include practical restoration and correction with the original audience. It does not require immediate forgiveness, affection or reassurance.

1. The specific action; no character label

2. Who or what was affected

3. What the affected person needs or has asked for

4. What can be restored or corrected; who does it

5. A boundary around contact or further sharing

6. What will be practiced or changed next time

7. The work still owed; when our own responsibilities are complete
